

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1901897

Credit Memo Amount: \$133.51

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29417902SC Cust. PO #: \_\_\_\_\_

Check #: 101635024 Invoice #: 29417902

AR Ref #: 78205

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 29417902

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_