

# Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1901894

Credit Memo Amount: \$858.36

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 133421512 146790012 146790013 Cust. PO #: 1334215 1467900 1467900

Check #: 1789245 Invoice #: 133421512 146790012 146790013

AR Ref #: 79539

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: MACY'S PARTIALLY PAID THEN DENIED THE REST

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_