

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901893

Credit Memo Amount: \$412.22

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 177007212 309500612 372027812 Cust. PO #: 1770072 3095006 3720278

Check #: 1789245 Invoice #: 177007212 309500612 372027812

AR Ref #: 79539

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery. UPS returned to WDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____