

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901892

Credit Memo Amount: \$219.71

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 191639712 293255012 498717012 Cust. PO #: 1916397 2932550 4987170

Check #: 1789245 Invoice #: 191639712 293255012 498717012

AR Ref #: 79539

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____