

Chargeback Credit Memo Request Form

Date: 7/29/2019 Chargeback Case #: CB1901891

Credit Memo Amount: \$164.85

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 128783312 169405212 Cust. PO #: 1287833 1694052

Check #: 1789245 Invoice #: 128783312 169405212

AR Ref #: 79539

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____