

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901890

Credit Memo Amount: \$366.94

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 422725013 422725014 222220412 Cust. PO #: 4227250 2222204 2808978 4823241
280897812 422725012

Check #: 1789245 Invoice #: _____

AR Ref #: 79539

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____