

Chargeback Credit Memo Request Form

Date: 1/3/2020 Chargeback Case #: CB1901888

Credit Memo Amount: \$1,198.50

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29711326 29711021 29706694 Cust. PO #: 2228290 3677319 3683248

Check #: 1789245 Invoice #: 29711326 29711021 29706694

AR Ref #: 12148758

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Valid - labels were scuffed and smudged. Unable to fight back with Macy's and it has been over 6 months old.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____