

Chargeback Credit Memo Request Form

Date: 7/30/2019 Chargeback Case #: CB1901883

Credit Memo Amount: \$123.86

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS166371978-CS169733036 Cust. PO #: see attached

Check #: 2230000 Invoice #: _____

AR Ref #: 79334

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and CS team decided to not retrieve the item as it was not cost effective

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____