

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901881

Credit Memo Amount: \$124.44

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS170619606 Cust. PO #: CS170619606

Check #: 2230000 Invoice #: _____

AR Ref #: 12148674

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: E-COM

Note: VALIDATED BY YING: Missing parts are approved chargeback by Hellen.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____