

Chargeback Credit Memo Request Form

Date: 7/26/2019 Chargeback Case #: CB1901877

Credit Memo Amount: \$109.48

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS170816646/CA171677992 Cust. PO #: CS170816646/CA171677992

Check #: 2230000 Invoice #: _____

AR Ref #: 79322

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: Mis Information
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____