

# Chargeback Credit Memo Request Form

Date: 7/30/2019 Chargeback Case #: CB1901875

Credit Memo Amount: \$194.61

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS170310601/CS170314733/CS171378581/CS172164575 Cust. PO #: CS170310601/CS170314733/CS171378581/CS172164575

Check #: 2230000 Invoice #: \_\_\_\_\_

AR Ref #: 79322

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Mis Information  
Mis-shipped

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_