

# Chargeback Credit Memo Request Form

Date: 7/29/2019 Chargeback Case #: CB1901873

Credit Memo Amount: \$240.56

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS169121650/CS171834102 Cust. PO #: CS169121650/CS171834102

Check #: 2230000 Invoice #: \_\_\_\_\_

AR Ref #: 79324

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_