

Chargeback Credit Memo Request Form

Date: 7/26/2019 Chargeback Case #: CB1901871

Credit Memo Amount: \$10.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc. (Drop Ship)

Chargeback Ref #: 30501319 Cust. PO #: 30501319

Check #: 1030822 Invoice #: _____

AR Ref #: 79390

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: PO 30501319

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Vailid - Tracking number show 538326914706523 was shipped on 6/13, it was late.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____