

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901870

Credit Memo Amount: \$103.30

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4756200 Cust. PO #: 58507

Check #: 7397228 Invoice #: 4756200

AR Ref #: 12148671

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: SHORT SHIPMENT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kroger as they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____