

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1901866

Credit Memo Amount: \$166.94

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4765229 Cust. PO #: 32199

Check #: 3210328 Invoice #: 4765229

AR Ref #: 12148595

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Not a Compliance Issue

Detailed Description: Promo Cost difference (List Cost)

Investigator: Becky Ni

Responsible Party: China Production

Note: Keith and Becky were unable to get FM to repay this pricing difference. This is dated back from 7/15/2019 and it has been aged for too long, request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____