

Chargeback Credit Memo Request Form

Date: 7/25/2019 Chargeback Case #: CB1901864

Credit Memo Amount: \$15.74

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: 240399762 Cust. PO #: 240399762

Check #: 2200741 Invoice #: _____

AR Ref #: 240399762

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: short payment

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____