

Chargeback Credit Memo Request Form

Date: 7/25/2019 Chargeback Case #: CB1901862

Credit Memo Amount: \$85.67

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: 240392638 458795825 Cust. PO #: 240392638 458795825

Check #: 2200741 2201111 Invoice #: _____

AR Ref #: 240392638 458795825

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short payment

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____