

Chargeback Credit Memo Request Form

Date: 8/30/2019 Chargeback Case #: CB1901857

Credit Memo Amount: \$63.18

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4729377-1QVAR 4734034-1QVAR Cust. PO #: 13700756 13805896

Check #: 2201356 Invoice #: _____

AR Ref #: 12148156

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: JCP pd \$63.18 ck#2201454 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____