

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1901856

Credit Memo Amount: \$40.31

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: 28559982 Cust. PO #: 240781092_728

Check #: _____ Invoice #: 28559982

AR Ref #: 28559982

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: YOUT Division Name: Youth(13)

Violation Description: Short Shipment

Detailed Description: no payment received

Investigator: Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____