

Chargeback Credit Memo Request Form

Date: 7/22/2019 Chargeback Case #: CB1901854

Credit Memo Amount: \$150.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9090676/9093369 Cust. PO #: 12225147

Check #: 218847 Invoice #: _____

AR Ref #: 12148386

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Freight

Detailed Description: Truckload shipment tendered on pallets.

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - per Mike, have shipped as a floor load - corrective action has been taken

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____