

# Chargeback Credit Memo Request Form

Date: 5/14/2020 Chargeback Case #: CB1901851

Credit Memo Amount: \$276.39

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190701341 1190701919 1190702221 Cust. PO #: 0024655901 0024655905

Check #: 543834 Invoice #: \_\_\_\_\_

AR Ref #: 12148368 12148370 12148372

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: \_\_\_\_\_

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID per Stephanie Reed-Lyles: PO 0024655901 shipped 6/20/2019 via EPES Transport 132 cartons/3 pallets. Dillard's sent notice of receiving one carton over.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_