

Chargeback Credit Memo Request Form

Date: 10/22/2019 Chargeback Case #: CB1901851

Credit Memo Amount: \$616.56

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190701341 1190701919 1190702221 Cust. PO #: 0024655901 0024655905

Check #: 543834 Invoice #: _____

AR Ref #: 12148368 12148370 12148372

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: _____

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: DLS denied our dispute

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____