

Chargeback Credit Memo Request Form

Date: 7/26/2019 Chargeback Case #: CB1901850

Credit Memo Amount: \$225.00

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190700889 Cust. PO #: 0024655903

Check #: 543834 Invoice #: _____

AR Ref #: 12148374

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Freight

Detailed Description: DETENTION

Investigator: Stephanie Reed-Lyles

Responsible Party: _____

Note: VALID- SV2 exceeded the allotted 2 hour load time.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____