

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1901844

Credit Memo Amount: \$1,340.00

Customer ID: ROSSPET Customer Name: Ross Stores, Inc.

Chargeback Ref #: 4742728 Cust. PO #: 1882380

Check #: 402697 Invoice #: 4742728

AR Ref #: 12147122

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Not a Compliance Issue

Detailed Description: Price discrepancy

Investigator: Mindy Yang

Responsible Party: US Production

Note: open more than 6 months since 6/27/2019 and we have sent multiple follow up to Ross and addressed to buyer, but they did not agree to reversal and we have exhausted all possibilities to get repayment. Request credit to close.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_