

Chargeback Credit Memo Request Form

Date: 10/7/2019 Chargeback Case #: CB1901843

Credit Memo Amount: \$190.47

Customer ID: ROSSPET Customer Name: Ross Stores, Inc.

Chargeback Ref #: 4742728 Cust. PO #: 1882380

Check #: 402697 Invoice #: 4742728

AR Ref #: 12147122

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Concealed Shortage/Error

Detailed Description: concealed shortage

Investigator: Mindy Yang

Responsible Party: Reclaim to Customer

Note: SETTLED 79% OF SHORTAGE

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____