

# Chargeback Credit Memo Request Form

Date: 9/20/2019 Chargeback Case #: CB1901839

Credit Memo Amount: \$79.23

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4729785-1QVAR 4729403-1QVAR  
4734003-1QVAR Cust. PO #: 6693055C 6701668R 6717565R

Check #: 2201356 Invoice #: \_\_\_\_\_

AR Ref #: 12148172

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_