

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1901837

Credit Memo Amount: \$503.90

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4730716 4733608 4733611 4733691 Cust. PO #: 9346041 9397411 9342941 1256711

Check #: 1782614 Invoice #: _____

AR Ref #: 12148252

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's paid us back \$1006.80 and denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____