

# Chargeback Credit Memo Request Form

Date: 8/8/2019 Chargeback Case #: CB1901831

Credit Memo Amount: \$226.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29594672 29594673 Cust. PO #: 4523389

Check #: 1782614 Invoice #: 29594672 29594673

AR Ref #: 12148230

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM FREIGHT EXPENSE OFFSET  
DM-FREIGHT FEE CHARGE TO VENDOR/MTO

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Valid. The bol does show that it did go pass the 2 hour window.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_