

# Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901830

Credit Memo Amount: \$15.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29727537 Cust. PO #: \_\_\_\_\_

Check #: 1791213 Invoice #: \_\_\_\_\_

AR Ref #: 12148192

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: damage

Investigator: Helen Chen

Responsible Party: China Production

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_