

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901828

Credit Memo Amount: \$102.32

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4764594 Cust. PO #: 3177544

Check #: 1791213 Invoice #: _____

AR Ref #: 12148212

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____