

Chargeback Credit Memo Request Form

Date: 7/22/2019 Chargeback Case #: CB1901826

Credit Memo Amount: \$260.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc. (Drop Ship)

Chargeback Ref #: SLA S WKE 05/17/19 SLA S WKE 05/24/19 SLA S WKE 0 Cust. PO #: _____

Check #: 1030539 Invoice #: _____

AR Ref #: 79091

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late shipped orders

Investigator: April Huang,Dung (David) Pham,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID- WH shipped late and cancelled PO late

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____