

September 18, 2019

CB1901B24

Attn: Janis Auyang
E&E Co. Ltd dba JLA Home
45875 Northport Loop East
Fremont, CA 94538

Thank you for your inquiry dated 08/05/19 concerning your request for a review of claim number (s) CB0760683, CB0760681 and CB0760684 totaling \$336.00, \$700.80, and \$196.00 against PO number(s)20/40/50-681178 . These claims were reviewed by Accounts Payable, and it has been determined that the deductions were valid. Accordingly, these claims are denied.

Specifically, these claims have been denied for the following reason(s):

Our research shows that we are still short. We are unable to locate this missing merchandise.

Also, we are unable to verify how many cartons were shipped for each PO. The paperwork provided was a packing list but it did not include the number of cartons shipped. Also, a container manifest was provided but it did not include PO numbers and corresponding carton counts. We need to know how many cartons were shipped for each DC/claim. If your company wishes to dispute these claim for a second time, please provide the PO you are disputing and how many cartons were shipped for that specific PO. We realize this is a container shipment but you should be able to at least tell us in writing how many cartons were each for each of these 3 pos please.

If you need further assistance, please contact TJX Vendor Relations at (774) 308 3407.

Sincerely,

Vendor Relations

The TJX Companies