

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1901822

Credit Memo Amount: \$386.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 29714374 29718533 Cust. PO #: 6250052 3160153

Check #: 1791213 Invoice #: 29714374 29718533

AR Ref #: 12148218

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM FREIGHT EXPENSE OFFSET
DM-FREIGHT FEE CHARGE TO VENDOR/MTO

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: valid charges, WD2 failure to consolidate same day shipments

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____