

# Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1901813

Credit Memo Amount: \$130.48

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS169597997/CS169788071 Cust. PO #: CS169597997/CS169788071

Check #: 2221238 Invoice #: \_\_\_\_\_

AR Ref #: 78964

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: Mis-shipped

Investigator: April Huang,Dung (David) Pham

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_