

# Chargeback Credit Memo Request Form

Date: 7/18/2019 Chargeback Case #: CB1901812

Credit Memo Amount: \$149.84

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS157725795-CS170426887 Cust. PO #: see attached

Check #: 2221238 Invoice #: \_\_\_\_\_

AR Ref #: 78964

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis Information  
Mis-shipped

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_