

Chargeback Credit Memo Request Form

Date: 7/18/2019 Chargeback Case #: CB1901805

Credit Memo Amount: \$448.53

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS168094701/CS168454948/CS171008153 Cust. PO #: CS168094701/CS168454948/CS171008153

Check #: 2221238 Invoice #: _____

AR Ref #: 12148180

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: per Ying - All missing parts chargeback from Wayfair is approved by Hellen.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____