

# Chargeback Credit Memo Request Form

Date: 8/19/2019 Chargeback Case #: CB1901801

Credit Memo Amount: \$234.77

Customer ID: BEALLSDS Customer Name: Beall's DS Department Stores, Inc.

Chargeback Ref #: 0000333391 0000333392 0000333395 Cust. PO #: 7236945 7236994 7237351 7237537  
0000333397

Check #: 165563 Invoice #: \_\_\_\_\_

AR Ref #: 78782

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-EDI

Detailed Description: merchandise not received

Investigator: April Huang,Dung (David) Pham,Sherry Curry

Responsible Party: Syncsoft Inc.

Note: per Ping's investigation - EEC sent an EDI PO 855 acknowledgement cancelling the POs so Beall's canceled this on their end - valid chargeback - and per Richard this has been fixed and corrected

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_