

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1901800

Credit Memo Amount: \$123.37

Customer ID: BEALLSDS Customer Name: Beall's DS Department Stores, Inc.

Chargeback Ref #: 0000333391 0000333394 Cust. PO #: 7236945 7237171

Check #: 165563 Invoice #: _____

AR Ref #: 78782

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: merchandise not received

Investigator: April Huang,Dung (David) Pham,Sherry Curry

Responsible Party: Syncsoft Inc.

Note: after further investigation by Ping/David Pham, EEC team confirm it was system bug. This chargeback will go to EEC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____