

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB1901796

Credit Memo Amount: \$325.00

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 72224402 Cust. PO #: 1345025

Check #: 1787219 Invoice #: _____

AR Ref #: 12147574

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: DETENTION

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV4

Note: over 120 days - Macy's never pay us back and this is deducted from July 2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____