

Chargeback Credit Memo Request Form

Date: 9/13/2019 Chargeback Case #: CB1901793

Credit Memo Amount: \$31.95

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R515063209SHTG Cust. PO #: 12146932

Check #: 217841 Invoice #: _____

AR Ref #: 12147937

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Unable to locate the signed BOLs as verification. The BOLs may have been mis-filed, not returned to order processing, or may have been given to a driver in error (he left with our copies).

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____