

Chargeback Credit Memo Request Form

Date: 7/18/2019 Chargeback Case #: CB1901791

Credit Memo Amount: \$75.00

Customer ID: BLK01 Customer Name: Belk - Drop Ship

Chargeback Ref #: CSDF20191822 CSDF20191823 Cust. PO #: 48964101 48969257 48985811 48995526
CSDF20191827 CSDF2019182 48996115 49012

Check #: A108441 Invoice #: _____

AR Ref #: 78745

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: No packing slip on carton

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: VALID - PO contains more than 1 item and was shipped by more than 1 tracking#, it is possible that packing slip missing on one carton

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____