

# Chargeback Credit Memo Request Form

Date: 8/9/2019 Chargeback Case #: CB1901785

Credit Memo Amount: \$35.15

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 4738074 Cust. PO #: ED8B4DB

Check #: 629408 Invoice #: 4738074

AR Ref #: 12147848

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: ITEM SUBSTIT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. We have no way of verifying item substitutions. This will be claim to factory for improper packing.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_