

# Chargeback Credit Memo Request Form

Date: 7/11/2019 Chargeback Case #: CB1901770

Credit Memo Amount: \$173.80

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS165179015/CS165453299/CS168747047 Cust. PO #: CS165179015/CS165453299/CS168747047

Check #: 2202435 Invoice #: \_\_\_\_\_

AR Ref #: 78539

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - CS team approved the credit since we cannot confirm this package for FedEx tracking # physically left our warehouse for we are unable to provide a trailer number.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_