

# Chargeback Credit Memo Request Form

Date: 7/11/2019 Chargeback Case #: CB1901768

Credit Memo Amount: \$683.55

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS167177296/CS167019641CS1674698  
66//CS167599439 Cust. PO #: CS167177296/CS167019641CS16746986  
6//CS167599439

Check #: 2202435 Invoice #: \_\_\_\_\_

AR Ref #: 78539

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - CS team approved the credit. We cannot confirm this package for FedEx tracking # physically left our warehouse since we are unable to provide a trailer number.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_