

# Chargeback Credit Memo Request Form

Date: 7/30/2019 Chargeback Case #: CB1901764

Credit Memo Amount: \$270.00

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS162690255/CS163009656 Cust. PO #: CS162690255/CS163009656

Check #: 2202435 Invoice #: \_\_\_\_\_

AR Ref #: 12147826

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Not a Compliance Issue

Detailed Description: Product Overcharged

Investigator: Yinghua Gu

Responsible Party: US Production

Note: valid, our cost was incorrect

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_