

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1901762

Credit Memo Amount: \$425.00

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 71224402 Cust. PO #: 1330835

Check #: 1787219 Invoice #: \_\_\_\_\_

AR Ref #: 12147574

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: 8.5 DETENTION APPROVED BY MTO APPT 41423556

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: DISPUTE DENIED - Per Macy's the carrier was detained for more than the allotted time - no other way to re-challenge

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_