

# Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901758

Credit Memo Amount: \$22.80

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4741902 4754636 Cust. PO #: 6581778 3177522

Check #: 1787219 Invoice #: \_\_\_\_\_

AR Ref #: 12147564 12147566

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: cust paid \$20.88 ck#1796131

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_