

# Chargeback Credit Memo Request Form

Date: 10/16/2019 Chargeback Case #: CB1901753

Credit Memo Amount: \$155.25

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 9074216 Cust. PO #: 12333570

Check #: 216858 Invoice #: \_\_\_\_\_

AR Ref #: 12147747

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Compliance-Fill Rate

Detailed Description: Domestic Fill Rate - SKU shipped less than order quantity.

Investigator: Alexa Wang

Responsible Party: Warehouse-LVM

Note: dispute denied - per Kohl's we did short ship and they will not reverse this chargeback. Over 6 months old.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_