

# Chargeback Credit Memo Request Form

Date: 2/24/2020 Chargeback Case #: CB1901752

Credit Memo Amount: \$230.60

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9074046/9074314 Cust. PO #: 12301867/12335026

Check #: 216858 Invoice #: \_\_\_\_\_

AR Ref #: 12147739

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Fill Rate

Detailed Description: SKU shipped less than order quantity.

Investigator: Winter Wang

Responsible Party: Warehouse-LVM

Note: Kohl's paid back \$438.14 ON CK#220971 denied the rest - over 6 months.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_