

# Chargeback Credit Memo Request Form

Date: 7/11/2019 Chargeback Case #: CB1901750

Credit Memo Amount: \$600.00

Customer ID: HSART Customer Name: Homesense ART

Chargeback Ref #: DM332513 Cust. PO #: \_\_\_\_\_

Check #: ACH062619 Invoice #: 4597165

AR Ref #: 12147210

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: COST DIFFERENCE- VENDOR OVERCHARGED

Investigator: Linda Huang

Responsible Party: China Production

Note: valid per Linda Huang, cost has been updated -

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_